



QUALITY POLICY

The Company's Quality Policy is formulated by steadfast compliance to the customers' expectations and requirements.

To this end, the company remains consistent in the application of a Quality Management System, in accordance with the requirements of the ISO 9001:2015 standard, calling for on-going improvement towards more effective operation.

Through this system, the Company:

- reassures customers of being supplied with fixed high-quality products, with production processes that are supervised by independent organizations
- is committed to the products being aligned with the requirements of the European Standard CYS EN 197-1
- boosts commercial activities

The company understands the external and internal issues that may affect the performance of the company either negatively or positively and understand the needs and expectations of stakeholders. It also understands, evaluates and addresses threats and exploits the opportunities that affect the company's performance and strengthens leadership and commitment to quality management.

The organization is committed to implementing all legal, regulatory and other requirements that are related to the operations, productive processes and to the general environment that VCW operates in.

The system provides the basis for identification, application and upgrading of qualitative, measurable objectives which we regularly review, in parallel to monitoring performance through established indicators. The objectives are achieved utilising the guidelines of a Quality Management System.

Personnel are informed on every aspect of the policy with the management ensuring it's been understood by everyone. Personnel are also made aware of their responsibilities in connection to the implementation and adherence to the relevant work-related processes. Our goal is to develop a PREVENTIVE rather than a CORRECTIVE mentality, whereby personnel undertakes personal responsibility for the quality of its work.

At regular intervals, the policy is reviewed and reassessed in order to maintain suitability with the company's purpose and policies.

GEORGE S. SAVVA
GENERAL MANAGER



VASSILIKO CEMENT WORKS
PUBLIC COMPANY LTD

Since 1963



ISO 9001

QS.2.96.007